

## Training Support Tools

Written by Chamrese

Thursday, 21 July 2011 16:10 - Last Updated Sunday, 11 September 2011 14:20

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**BHA's Training Activities Ramped Up Considerably in 2011, particularly in regards to Credentialing Within Industry. Select from the training tools below to view and download tools you can use:**

[Industry Standards- Bar Back](#) - A compilation of job description, hints and standard practices for specific positions (Bar Back) within the hotel

[Industry Standards- Bartender](#) - A compilation of job descriptions, hints and standard practices for specific positions (Bartender) within the hotel

[Industry Standards- Bus Person](#) - A compilation of job descriptions, hints and standard practices for specific positions (Bus Person) within the hotel

[Industry Standards- Cashier](#) - A compilation of job descriptions, hints and standard practices for specific positions (Cashier) within the hotel

[Industry Standards- Food & Beverage Captain](#) - A compilation of job descriptions, hints and standard practices for specific positions (Captain) within the hotel

[Industry Standards- Servi Bar Attendant](#) - A compilation of job descriptions, hints and standard practices for specific positions (Bar Attendant) within the hotel

[Industry Standards- Servi Bar Supervisor](#) - A compilation of job descriptions, hints and standard practices for specific positions (Bar Supervisor) within the hotel

[7 Powerful Tips For Lasting Motivation And Greater Success](#) - Tips to help you stay motivated and to achieve much more

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**[50 COMMON INTERVIEW QUESTIONS & ANSWERS](#)** - A interview process guide to assist both the employer and potential employee.

**[Best Personal Branding Tips](#)** - Tips that can be used to motivate employees to be remembered and remarkable

**[Business Plan Template](#)** - Template that can be used by hotels to create a business plan

**[Customer Service Workbook](#)** - Workbook designed to aid in improving the quality and delivery of customer service

**[Food Checklist for Hotels](#)** - Food tracking form

**[Hospitality Assured 10 Keys Steps](#)** - Customer Satisfaction Accreditation Process

**[Sanitation & Safety Guidelines for Food & Beverage Department](#)** - Guidelines for employees that handle food.